

## HAP ROVING TEAM DEPLOYMENTS

The Humanitarian Accountability Partnership (HAP) Roving Team is deployed for missions to various locations across the globe under HAP's [New Emergencies Policy \(NEP\)](#), which represents a commitment, by its members and other interested agencies to make a special collective effort to ensure accountability in new or escalated emergencies. The deployments target members, local partners and other relevant agencies interested in individual support and collective action to promote accountability to disaster-affected populations and to improve the quality and impact of the humanitarian response.

### During the deployment, the HAP team works with:

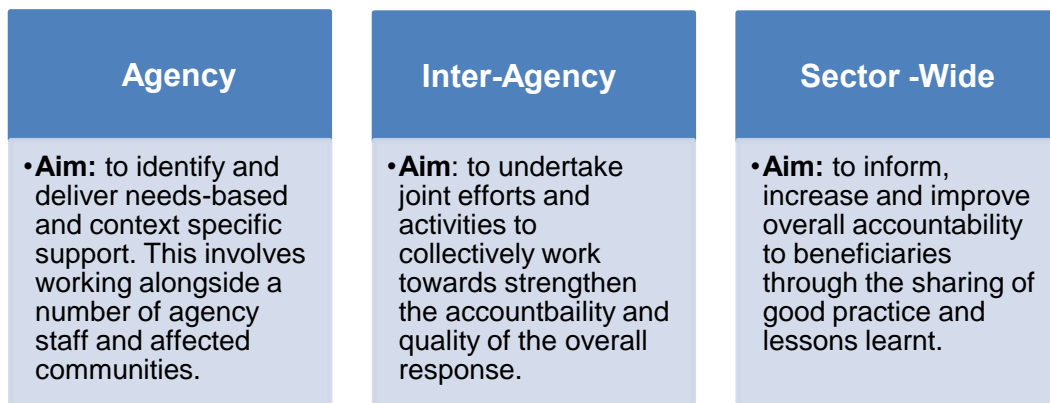
- HAP member agencies
- Implementing partners of members
- Affected communities
- Other interested national and international agencies
- National and local CSO forums and networks
- UN agencies and donors
- Government authorities
- Other quality and accountability initiatives

#### Previous deployments:

1. Pakistan - 2011
2. Dadaab (Northern Kenya)- 2010
3. Haiti- 2010
4. Sri Lanka- 2009
5. Myanmar- 2008
6. Bangladesh - 2007
7. Pakistan - 2005
8. Darfur, Sudan - 2006
9. Indonesia - 2005-2006

### Delivery of Support and Services<sup>1</sup>

The Roving Team provides capacity building support especially designed for agencies working in emergencies. All HAP services are tailored to the needs and requests of interested agencies and take into account the prevailing contextual constraints. The team works at three levels with the following aims:



### Individual Agency Support

#### 1. Rapid Accountability Assessments and Action Planning

This allows an agency to identify strengths and areas that could benefit from improvement, as the basis for developing a realistic action plan to improve accountability and programme management. The process focuses on reviewing agency practice against the HAP Standard, or particular benchmarks at a project site

<sup>1</sup> The Roving Team is dedicated singly to provide support services to agencies during an emergency and does not undertake other HAP related services such as baselines or certification.

(through reviews of existing systems and practice, semi-structured interviews and focus group discussions with staff, beneficiaries and other affected communities).

This process is confidential and led by the agency, with the Roving Team working alongside designated staff from the host agency and providing practical support to them in:

- Reviewing current practice in the ongoing emergency response
  - Understanding the level of staff awareness of key policies and their implementation
  - Identify good practice and areas requiring improvement
  - Designing and undertaking additional action to improve accountability and strengthen programme management
2. Agency specific orientation and training on accountability and the HAP 2010 Standard
  3. On the job training for designated staff in specific posts
  4. Technical support and guidance on accountability related to the ongoing response
  5. Support to and when working with national and local partners
  6. Co-facilitation for consultations with beneficiaries and affected communities

## Inter-agency and sector wide activities

A number of activities and various forms of engagements are undertaken with HAP members, their partners, other interested agencies and relevant stakeholders (other quality and accountability initiatives, networks, forums, donors and host authorities) to:

- facilitate collective learning on issues of humanitarian accountability and quality
- identify challenges and opportunities to strengthening accountability
- promote the sharing of existing good practice
- highlight learning relevant to the current response
- undertake collective action

For this purpose, the Roving Team supports and facilitates activities such as:

1. Interagency Accountability Mapping and Action Planning Exercise
2. Orientations and trainings on accountability and the HAP Standard
3. Establishing an 'Accountability and Quality Working Group' as part of existing networks or new fora.
4. Dissemination of user-friendly written practical core lessons and examples from agencies, guidelines, tools, and notes on good practice.
5. Translation of the HAP Standard and other practical tools into national languages
6. Raise awareness among donors on their role in strengthening accountability and quality
7. Joint learning and peer support activities
8. Pilot joint information dissemination and complaints handling systems

*The activities listed above are not exhaustive and are tailored to issues highlighted for the prevailing context and adapted to interest and requests from interested agencies and stakeholders.*

## Funding

Participating agencies contribute towards the funding of the deployment.

## More Information:

More details about HAP deployments can be found at: <http://www.hapinternational.org/projects/field.aspx>

## Contact:

For questions and expression of interest to participate in future HAP deployments please contact:

**Maria Kiani**

**Senior Quality and Accountability Advisor**

**Email:** [mkiani@hapinternational.org](mailto:mkiani@hapinternational.org)